



QProNet Sdn Bhd

Improve Process Consistency. Enhance Customer Satisfaction.

ISO 9001 Quality Management System (QMS)

Business Challenges



- Inconsistent work processes
- Frequent customer complaints
- Quality issues due to lack of standard procedures
- Dependency on individuals instead of systems
- Difficulty meeting tender or client requirements

Purposes of ISO 9001

- Establish a structured Quality Management System
- Ensure consistent delivery of products and services
- Improve customer satisfaction
- Support continuous improvement across operations

Key Benefits

- Standardised and controlled processes
- Reduced errors and rework
- Improved customer confidence and trust
- Stronger operational efficiency
- Increased eligibility for tenders and corporate clients

Scope of Services Offered:



- ISO 9001 Awareness & Implementation Training
- Gap Analysis against ISO 9001 requirements
- Quality Manual, SOP & Documentation Development
- Risk-Based Thinking & Process Mapping
- Internal Audit Preparation and Support
- Certification Registration with Accredited Bodies

Who Should Implement?



Small and Medium Enterprises (SMEs)



Service-based and manufacturing companies



Construction and engineering firms



Companies aiming to participate in tenders



Organisations seeking structured quality control

Implementation Approach

- Practical and business-oriented methodology
- Customised to company size and industry
- Minimal disruption to daily operations
- Step-by-step guidance from planning to certification

Certification & Compliance

- Compliance with ISO 9001:2015 requirements
- Audit readiness assessment
- Support during Stage 1 and Stage 2 audits
- Assistance until certification approval

Why Choose US?



HANDS-ON AND PRACTICAL IMPLEMENTATION



SME-FOCUSED APPROACH



CLEAR AND STRUCTURED GUIDANCE



END-TO-END SUPPORT UNTIL CERTIFICATION



EXPERIENCE ACROSS MULTIPLE INDUSTRIES

Free ISO 9001 consultation



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