



QProNet Sdn Bhd

# Improve Process Consistency. Enhance Customer Satisfaction.

ISO 9001 Quality Management System (QMS)

## Business Challenges



- Inconsistent work processes
- Frequent customer complaints
- Quality issues due to lack of standard procedures
- Dependency on individuals instead of systems
- Difficulty meeting tender or client requirements

## Purposes of ISO 9001

- Establish a structured Quality Management System
- Ensure consistent delivery of products and services
- Improve customer satisfaction
- Support continuous improvement across operations

## Key Benefits

- Standardised and controlled processes
- Reduced errors and rework
- Improved customer confidence and trust
- Stronger operational efficiency
- Increased eligibility for tenders and corporate clients

## Scope of Services Offered:



- ISO 9001 Awareness & Implementation Training
- Gap Analysis against ISO 9001 requirements
- Quality Manual, SOP & Documentation Development
- Risk-Based Thinking & Process Mapping
- Internal Audit Preparation and Support
- Certification Registration with Accredited Bodies

## Who Should Implement?



Small and Medium Enterprises (SMEs)



Service-based and manufacturing companies



Construction and engineering firms



Companies aiming to participate in tenders



Organisations seeking structured quality control

## Implementation Approach

- Practical and business-oriented methodology
- Customised to company size and industry
- Minimal disruption to daily operations
- Step-by-step guidance from planning to certification

## Certification & Compliance

- Compliance with ISO 9001:2015 requirements
- Audit readiness assessment
- Support during Stage 1 and Stage 2 audits
- Assistance until certification approval

## Why Choose US?



HANDS-ON AND PRACTICAL IMPLEMENTATION



SME-FOCUSED APPROACH



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END-TO-END SUPPORT UNTIL CERTIFICATION



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[www.qpronet.com](http://www.qpronet.com)



Our Email:  
[sales@qpronet.com](mailto:sales@qpronet.com)

Our Office No:  
[+609 751122](tel:+609751122)



Our Social Media:  
[@qpronetsb\\_hq](https://www.instagram.com/qpronetsb_hq) / QProNet Sdn Bhd

# Manage Environmental Impact. Ensure Compliance. Build Sustainable Business.

ISO 14001 Environment Management

## Business Challenges

Environmental risks not properly identified or controlled

Non-compliance with environmental regulations

Poor waste and resource management

Increasing pressure from clients and authorities

Difficulty meeting environmental requirements for tenders

## Purposes of ISO 14001

- ✓ Establish a structured Environmental Management System
- ✓ Identify and control environmental impacts
- ✓ Ensure compliance with environmental laws and regulations
- ✓ Promote sustainable and responsible business practices

## Key Benefits

- ✓ Improved environmental performance
- ✓ Reduced environmental risks and liabilities
- ✓ Better control of waste, energy, and resources
- ✓ Compliance with regulatory and client requirements
- ✓ Enhanced corporate image and stakeholder confidence

## Scope of Services Offered:

- ISO 14001 Awareness & Implementation Training
- Environmental Aspect & Impact Identification
- Environmental Risk Assessment and Control Planning
- EMS Documentation and Procedure Development
- Internal Audit Preparation and Support
- Certification Registration with Accredited Bodies

## Who Should Implement?

- Manufacturing and industrial companies
- Logistics and transportation companies
- Construction and engineering firms
- Service organizations with environmental impact
- Companies participating in government or corporate tenders

## Implementation Approach

- ✓ Practical and risk-based methodology
- ✓ Focus on compliance and continuous improvement
- ✓ Minimal disruption to daily operations
- ✓ Customised according to business activities and impact level

## Certification & Compliance

- ✓ Compliance with ISO 14001:2015 requirements
- ✓ Audit readiness assessment
- ✓ Support during Stage 1 and Stage 2 audits
- ✓ Guidance until certification approval

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# Protect People. Reduce Risk. Build a Safer Workplace.

ISO 45001 Occupational Health and Safety (OHS) Management

## Business Challenges

Workplace accidents and safety incidents

Lack of structured safety procedures

Poor hazard identification and risk control

Non-compliance with safety and health regulations

High liability and operational risks

## Purposes of ISO 45001

- ✓ Establish a structured Occupational Health & Safety Management System
- ✓ Prevent work-related injury and ill health
- ✓ Identify, assess, and control workplace hazards
- ✓ Improve overall workplace safety performance

## Key Benefits

- ✓ Reduced workplace accidents and incidents
- ✓ Improved safety culture and employee awareness
- ✓ Better compliance with safety regulations
- ✓ Lower risk of legal and financial liabilities
- ✓ Increased confidence from clients and stakeholders

## Scope of Services Offered:

- ISO 45001 Awareness & Implementation Training
- Hazard Identification, Risk Assessment & Control (HIRARC)
- OH&S Risk Management and Control Planning
- OH&S Documentation and Procedure Development
- Internal Audit Preparation and Support
- Certification Registration with Accredited Bodies

## Who Should Implement?

- Construction and engineering companies
- Manufacturing and industrial facilities
- Logistics and transportation companies
- Service organizations with operational risks
- Companies involved in high-risk activities or tenders

## Implementation Approach

- ✓ Risk-based and practical methodology
- ✓ Tailored to workplace activities and risk level
- ✓ Focus on prevention and continuous improvement
- ✓ Minimal disruption to daily operations

## Certification & Compliance

- ✓ Compliance with ISO 45001:2018 requirements
- ✓ Audit readiness assessment
- ✓ Support during Stage 1 and Stage 2 audits
- ✓ Guidance until certification approval

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# Prevent Bribery. Strengthen Integrity. Build Trusted Business.

ISO 37001 Anti-bribery Management

## Business Challenges

- Risk of bribery and corruption practices
- Lack of clear anti-bribery policies and controls
- Exposure to legal and reputational risks
- Increasing regulatory and client compliance requirements
- Weak governance and accountability structures

## Purposes of ISO 37001

- ✓ Establish a structured Anti-Bribery Management System
- ✓ Prevent, detect, and respond to bribery risks
- ✓ Promote ethical business conduct and integrity
- ✓ Support compliance with anti-corruption laws and regulations

## Key Benefits

- ✓ Reduced bribery and corruption risks
- ✓ Stronger corporate governance and transparency
- ✓ Improved compliance with legal and regulatory requirements
- ✓ Increased trust from clients, partners, and stakeholders
- ✓ Enhanced corporate reputation and credibility

## Scope of Services Offered:

- ISO 37001 Awareness & Implementation Training
- Bribery Risk Assessment and Control Planning
- Anti-Bribery Policy and Procedure Development
- Due Diligence and Third-Party Risk Management
- Internal Audit Preparation and Support
- Certification Registration with Accredited Bodies

## Who Should Implement?

- Organizations dealing with high-value contracts
- Construction, engineering, and procurement-driven businesses
- Corporations seeking strong governance practices
- Companies involved in public or government tenders
- SMEs aiming to build ethical and compliant operations

## Implementation Approach

- ✓ Risk-based and compliance-focused methodology
- ✓ Customised to organizational structure and risk exposure
- ✓ Practical implementation aligned with business operations
- ✓ Minimal disruption to daily activities

## Certification & Compliance

- ✓ Compliance with ISO 37001:2016 requirements
- ✓ Audit readiness assessment
- ✓ Support during Stage 1 and Stage 2 audits
- ✓ Guidance until certification approval

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# Ensure Food Safety. Control Risks. Build Consumer Trust.

ISO 22000 Food Safety Management System

## Business Challenges

### Food safety risks across the supply chain

Inconsistent food handling and hygiene practices

Risk of food contamination and foodborne illness

Non-compliance with food safety regulations

Loss of customer trust due to safety incidents

## Purposes of ISO 22000

- ✓ Establish a structured Food Safety Management System
- ✓ Identify, evaluate, and control food safety hazards
- ✓ Ensure safe food production and handling
- ✓ Comply with food safety laws and regulatory requirements

## Key Benefits

- ✓ Improved food safety control and consistency
- ✓ Reduced risk of contamination and recalls
- ✓ Better compliance with food safety regulations
- ✓ Increased customer and consumer confidence
- ✓ Enhanced market access and business credibility

## Scope of Services Offered:

- ISO 22000 Awareness & Implementation Training
- Food Safety Hazard Analysis and Risk Control
- PRP, OPRP, and HACCP Integration
- FSMS Documentation and Procedure Development
- Internal Audit Preparation and Support
- Certification Registration with Accredited Bodies

## Who Should Implement?

- Food manufacturers and processors
- Catering services and commercial kitchens
- Restaurants, cafes, and food outlets
- Food packaging and storage companies
- Food supply chain and distribution businesses

## Implementation Approach

- ✓ Risk-based and food safety-focused methodology
- ✓ Aligned with HACCP principles
- ✓ Customised to food operations and processes
- ✓ Minimal disruption to daily food production activities

## Certification & Compliance

- ✓ Compliance with ISO 22000:2018 requirements
- ✓ Audit readiness assessment
- ✓ Support during Stage 1 and Stage 2 audits
- ✓ Guidance until certification approval

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# Protect Data. Reduce Cyber Risk. Build Digital Trust.

ISO 27001 Information Security

## Business Challenges

Data breaches and cyber security incidents

Lack of structured security policies and controls

Weak access control and data handling practices

Compliance pressure from clients and regulators

Loss of trust due to information security failures

## Purposes of ISO 27001

- ✓ Establish a formal Information Security Management System
- ✓ Identify and manage information security risks
- ✓ Protect confidentiality, integrity, and availability of information
- ✓ Ensure compliance with legal and contractual requirements

## Key Benefits

- ✓ Reduced cyber and data security risks
- ✓ Increased client and stakeholder confidence
- ✓ Stronger control over information assets
- ✓ Enhanced business credibility and competitiveness
- ✓ Improved compliance with data protection regulations

## Scope of Services Offered:

- ISO 27001 Awareness & Implementation Training
- Information Security Risk Assessment & Treatment
- ISMS Policy, SOP & Control Development
- Asset Management, Access Control & Data Protection Setup
- Internal Audit Preparation & Support
- Certification Registration with Accredited Bodies

## Who Should Implement?

-  IT, software, and SaaS companies
-  Financial, fintech, and payment service providers
-  Legal and professional service firms
-  Companies handling sensitive or personal data
-  Organisations working with corporate or government clients

## Implementation Approach

- ✓ Risk-based and business-aligned methodology
- ✓ Customised to organisation size and operations
- ✓ Practical implementation with minimal disruption
- ✓ Step-by-step guidance from planning to certification

## Certification & Compliance

- ✓ Compliance with ISO/IEC 27001:2022 requirements
- ✓ Audit readiness assessment
- ✓ Support for Stage 1 & Stage 2 audits
- ✓ Guidance until certification approval

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